



046/26593  
Sean Earle  
2 Minorca Court  
PARAFIELD GARDENS SA 5107

Hi Sean,  
Here's your quarterly electricity bill for supply address:  
LOT2 2 Minorca Court  
PARAFIELD GARDENS SA 5107



Electricity

## Your details

Issue date  
15 Aug 2024  
Name  
Sean Earle  
Account number  
7066 949 822  
National Metering Identifier (NMI)  
20016845260  
Tax Invoice

## Need help?

Support, enquiries or complaints  
[agl.com.au/help](https://agl.com.au/help) or **131 245**  
Faults or emergencies  
**SA Power Networks** on **131 366**  
24 hours a day  
Energy and Water Ombudsman SA  
**1800 665 565**

## Important information

The Australian Government and your State Government are supporting customers to reduce bills. Check the 'Understand your bill' section to see if you have received a rebate or concession. More information at [energy.gov.au](https://energy.gov.au)

## Comparing plans

### Could you save money on another plan?

Based on your past usage, our **Value Saver** plan may cost you up to **\$34 less per year** (incl. GST) than your current plan.

This offer has eligibility criteria. To view the eligibility criteria or switch plans, simply visit [agl.com.au/offerdetails](https://agl.com.au/offerdetails) or contact us on **131 245**.

To compare other available plans, visit the Energy Made Easy website at [energymadeeasy.gov.au](https://energymadeeasy.gov.au)

The Australian Energy Regulator requires us to include this information. Please refer to the end of your bill to find out more about how we've calculated this.

## Direct Debit amount

**\$154.09**

Direct Debit date  
**3 Sep 2024**

Please ensure you have enough funds available by the Direct Debit date to avoid additional charges.

AGL South Australia Pty Limited ABN 49 091 105 092

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## How to pay



**Direct Debit<sup>^</sup>**  
Sign up to Direct Debit at [agl.com.au/payments](https://agl.com.au/payments) or call **131 245**.



**Visa or Mastercard<sup>^</sup>**  
Online: [agl.com.au/payments](https://agl.com.au/payments)  
Phone: **1300 657 386**



**PayPal**  
To pay via PayPal visit [agl.com.au/payments](https://agl.com.au/payments)

Reference number **7066 9498 2294 0781 4695**



**Biller Code:** 208876  
**Ref:** 7066 9498 2294 0781 4695  
Make this payment from your preferred account.



**Centrepay**  
For eligible individuals: go to [servicesaustralia.gov.au/centrepay](https://servicesaustralia.gov.au/centrepay) for more information.  
AGL Centrepay CRN: **555-068-320-S**



**Mail**  
Send your cheque along with the reverse of this section to:  
**AGL South Australia Pty Limited**  
**Locked Bag 20024, Melbourne VIC 3001**



**Post Billpay<sup>®</sup><sup>^</sup>**  
Make a Post Billpay<sup>®</sup> payment.  
Online: [postbillpay.com.au](https://postbillpay.com.au)  
Phone: **131 816** In person at any Post Office. ~ Billpay Code: **2834**



\*2834 70669498229407814695

~ You may have to pay a fee of \$3.20 (incl. GST) if you pay your bill in person at the Post Office. ^ Payment processing fees may apply to the total payment amount (incl. GST) for debit cards - Visa 0.14%, Mastercard 0.30% and credit cards - Visa 0.65%, Mastercard 0.78%. Debit and credit card payments via Post Billpay 0.49%.

Summary of your energy plan

Value Saver<sup>1</sup>

Your energy plan period ends on 3 Oct 2024<sup>2</sup>

<sup>1</sup> This information relates to your current plan as at the date your bill was issued on 15 Aug 2024.

<sup>2</sup> We may contact you before the end of your energy plan period to notify you of your new energy plan, which may include new rates, benefits or terms. If we don't contact you, your current energy plan will continue to apply for a further energy plan period.

Average daily usage

For this bill



Same time last year



Understand your bill

Electricity charges are based on an actual meter reading

**Bill period: 16 May 2024 to 13 Aug 2024 (90 days)**

Previous balance and payments	Amount
Previous balance	\$138.76
24 May 24 payment	\$11.24cr
24 May 24 payment	\$138.76cr
7 Jun 24 payment	\$150.00cr
21 Jun 24 payment	\$150.00cr
5 Jul 24 payment	\$150.00cr
19 Jul 24 payment	\$150.00cr
2 Aug 24 payment	\$150.00cr
13 Aug 24 AUS SA Gov Energy Relief	\$75.00cr
<b>Balance brought forward</b>	<b>\$836.24cr</b>

New charges and credits

Usage and supply charges	Time of use	Units	Price	Amount
General usage	At all times	504 kWh	\$0.3955	\$199.33
General usage next	At all times	559 kWh	\$0.3955	\$221.08

Price change - 1 Jul 24 to 13 Aug 24 (44 days)

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Assistance and support services

**Payment assistance.** There are a number of options available to eligible customers, including South Australian Government energy concessions and rebates, AGL payment plans and the Centrepay scheme. To find out more visit [agl.com.au/concessions](https://agl.com.au/concessions) call us on **131 245** or call the South Australian Government Department of Human Services (DHS) on **1800 307 758**.



**Hearing/speech impaired**  
Call us on **133 677** and quote 1300 664 358.

**Need help to read your bill?**  
Visit [agl.com.au/languageguides](https://agl.com.au/languageguides) for help in your language.



**Need an interpreter?**  
Talk to someone in your language.  
Call us on **1300 307 245**.

هل تحتاج إلى مترجم شفهي؟ اتصل على الرقم الوارد أعلاه  
需要一位翻译？拨打上面的电话  
Hai bisogno di un interprete? Chiama il numero sopra  
통역 서비스가 필요하신가요? 상담의 번호로 전화해 주세요.  
Cần thông dịch viên? Hãy gọi số trên



Amount due  
**\$154.09**

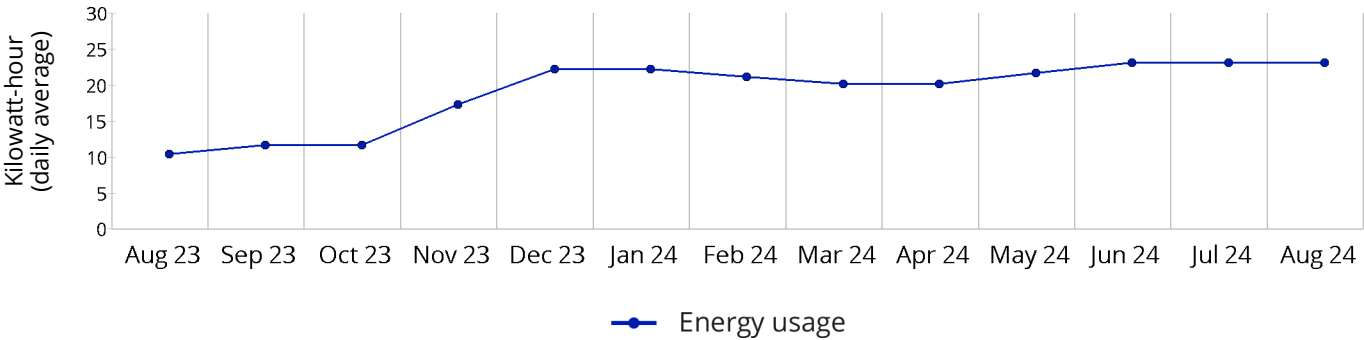
Direct Debit date  
**3 Sep 2024**

Reference number  
7066 9498 2294 0781 4695

Usage and supply charges	Time of use	Units	Price	Amount
General usage	At all times	482 kWh	\$0.3896	\$187.79
General usage next	At all times	535 kWh	\$0.3896	\$208.44
Unchanged rate - 16 May 24 to 13 Aug 24 (90 days)				
Supply charge	Daily	90 days	\$0.9296	\$83.66
Total charges			+	\$900.30
Total new charges and credits (excluding GST)			=	\$900.30
Total GST			+	\$90.03
Total new charges and credits (including GST)			=	\$990.33
Direct Debit amount due			=	\$154.09

All items are subject to GST.

### Understand your usage



### Meter details

Meter number	Read date	Read type	Rate description	Start read	End read	Usage kWh
360087	13 Aug 24	Actual	General usage	93,691	95,771	2,080

Your next meter read is due between **7 Nov 24 and 13 Nov 24**. Please ensure easy access to your meter on these days.

### Do you have Life Support equipment at home?

It's important that your details are up to date so we can help you prepare for any planned energy interruptions. Visit [agl.com.au/lifesupport](https://agl.com.au/lifesupport) or call us on 131 245.

### AGL app is free to download

You can view your usage, check and pay your bills and get support 24/7. Download the AGL app at the [App Store](#) or [Google Play](#).

### Further information

#### We're here for you

Questions, feedback or just need a bit of help? Message us in the **AGL app** or visit [agl.com.au/help](https://agl.com.au/help)

#### Understanding fees and charges

We want you to understand the ins and outs of your bill. To find out more about common fees and charges that appear on your bill visit [agl.com.au/feesandcharges](https://agl.com.au/feesandcharges)

### Manage your communication preferences

If you don't want to receive marketing information about AGL products and services including discounts or special offers, visit **[agl.com.au/donotcontact](https://agl.com.au/donotcontact)**

### Are you moving?

Visit **[agl.com.au/move](https://agl.com.au/move)** to arrange an electricity connection at your new address.

### How we've calculated if you could save money on another plan

This comparison is based on rates and/or discounts applicable under your current energy plan and the suggested plan as at 15 Aug 2024. Our offers are subject to change. If we don't have usage data, we've estimated your usage based on a similar sized household. This comparison includes any applicable discounts, concessions and solar feed-in tariffs but excludes AGL double up discounts (from the suggested plan only), one-off benefits, fees and other charges such as green or ancillary charges.

### Do you have Life Support equipment at home?

If someone at your address relies on medical equipment, you may be eligible for Life Support protection. Call us on **131 245** if you haven't already registered, or visit **[agl.com.au/lifesupport](https://agl.com.au/lifesupport)** for more information.

### Want to be more energy efficient?

For information about energy efficiency, visit **[escosa.sa.gov.au](https://escosa.sa.gov.au)** or call the SA Government Energy Advisory Service on 1800 671 907.